

Consumer Information and Procedures

--Payment Plans For Utility Service

Deferred Payment Plan:

- You can spread payments on past due amounts over several months.
 - Available if:
 - 1. You have not defaulted on a deferred payment agreement within the past 12 months.
 - 2. Your service is still on.
- You must pay the deferred payment amount and your regular bill amount by each due date.
- The utility will allow you to pay the amount within 4 to 12 months.

Levelized Or Budget Payment Plan:

- Averages your total monthly bills over a 12 month period.
- Each month, your bill will show: 1. The actual amount of service used. 2. The amount you need to pay.
- Under this plan, you pay only for the service you use, but in level payments throughout the year.